

Job Description

Job Title:	Treatment Support Reflexologist (GenesisCare)
Date prepared:	June 2026
Location:	GenesisCare Milton Keynes
Main purpose of job:	To treat clients undergoing radiotherapy and/or chemotherapy treatment as part of the Penny Brohn UK (PBUK) Whole Person Support programme.
Responsible to:	Wellbeing Consultant at GenesisCare centre
Relationships:	The postholder is expected to foster excellent working relationships with all staff and patients. They will forge sound working relationships with the Wellbeing Consultant (Line Manager), GenesisCare Centre Leader, all clinical and administrative GenesisCare staff at the centre and Penny Brohn UK staff.

Key Responsibilities:

Person Specification

To provide reflexology treatment as part of the wider whole-person treatment support programme for people undergoing radiotherapy and/or chemotherapy for cancer treatment. You will be employed by Penny Brohn UK and work in partnership with GenesisCare.

1. To treat patients at the GenesisCare UK Centre.
2. To work within the policies and protocols of both Penny Brohn UK and GenesisCare UK as applicable.
3. To work within the Code of Ethics and professional guidelines of your regulatory professional organization.
4. To assess clients and, where appropriate, signpost/refer to other services.
5. To keep appropriate and confidential notes on client work.
6. To carry out administrative duties commensurate with the post.
7. To advise staff, other professionals, therapists and people with cancer on the use and benefits of reflexology.
8. To contribute to research and audit activities on reflexology in cancer care as appropriate.
9. To undertake Continual Professional Development as required by Penny Brohn UK.
10. To undertake other such duties as may become appropriate from time to time in order to achieve the charity's objectives.

Skills and Experience

(E = Essential, D = Desirable)

- To be a full member of a relevant professional organisation and be insured for your practice, preferably AOR. (E)
- Have a minimum of 400 hours of post qualification practice. (E)
- To work in a person-centered way. (E)
- Be able to build and maintain therapeutic relationships with clients in an inclusive, respectful and egalitarian way. (E)
- Excellent communication skills. (E)
- Ability to work as part of a team. (E)
- Ability to organise your time and caseload effectively. (E)
- To be confident using emails, Microsoft Teams and Outlook. (E)
- To be self-motivated, pro-active and conscientious. (E)
- Experience of working with people with cancer. (E)
- Have a clearly documented commitment to professional and personal development. (E)
- To have a flexible approach regarding your working hours. (E)
- Knowledge of cancer treatment. (D)
- Experience of working in a healthcare setting. (D)
- Knowledge of the cancer survivorship agenda. (D)
- To have experience of providing short-term interventions. (D)

Personal Attributes

(E = Essential, D = Desirable)

- Ability to work flexibly and be proactive. (E)
- Ability to demonstrate the principles and practice of confidentiality (E)
- Ability to act with tact, diplomacy and sensitivity at all times (E)
- Ability to work on own initiative, without supervision (E)
- Diligent with strong attention to detail (E)
- Ability to bring a flexible approach and a willingness to work outside of normal work pattern, when necessary, in order to meet business needs. (D)

This job description is not exhaustive and will be reviewed, in consultation with the post holder from time to time and amended in the light of the changing needs of the charity.

Penny Brohn UK operates a system of regular performance reviews, which includes an ongoing appraisal where the job description, progress against objectives and overall performance in post are discussed.